



# **Practical Guide for Residents**

Hospital Welcome House of Dijon 58 rooms - Air-conditioned establishment

You will find useful information to make your stay more pleasant. The reception team is at your disposal for any further information

#### General informations

Internal regulations are at your disposal at reception, please respect them

- Billing hours: 9 a.m. to 12 p.m. 1 p.m. to 5 p.m.
- In case of emergency, contact reception from your room by dialing 9
- Only in case of extreme emergency, you can contact the service agent after 10 p.m.
- Entirely non-smoking establishment. Smoking area located in front of the House (see map)
- No eating in the rooms and lounges
- WIFI terminals: WIFI\_MAHDIJON WIFI\_MAHDIJON\_TV WIFI\_MAHDIJON\_CUISINE code: MAHDIJON1234
- Free parking
- · The establishment is under video surveillance
- · Food and beverage dispenser in the entrance hall
- Nursery nearby

#### Your room

- Bed linen and towels provided
- Private bathroom with hairdrye
- Non-adjustable television in free service
- Telephone: free call reception outgoing calls at a charge
- · Air conditioning and heating are programmed by us

# The kitchen

Open 7 days a week – from 8:30 a.m. to 10 p.m. (closed from 9:30 to 10:30 for cleaning)

After use, please wash the used dishes and store them.

Clean the work surface and cooking plates used and clear away your personal belongings. Don't forget to turn off the equipment.

- Fully equipped kitchen (utensils, dishes, etc.)
- Basket freezers (Identification required - Name and room number)
- Microwave oven
- Traditional oven







#### The meals

Open 7 days a week Closed from 9:30 to 10:30 for cleaning Non-smoking shaded terrace

- · Evening meal tray on order at reception before 9am
- · Refrigerators with individual lockers
- Microwave ovens
- Tableware available until 9:30 p.m.
- · Water fountain, coffee
- · Bread, condiments: upon request to staff

### Your breakfast

- Included in the price of your stay
- Only in the lunch room from 7:30 to 9:15

## Laundry facilities

- Two laundry rooms: open from 9am to 8.30pm (see map)
- · Washing machine dryer ironing centre
- · Washing tablets on sale at the reception desk: 1€
- · Cleaning trolley with product

### The other living areas and services

- Games room
- TV lounge
- Two lounges
- · Private lounge on request of the families
- · Freezer reserved for breast milk on demand







